

RAYAN TAYSSIR KHAZAAL

TECHNOLOGY EXECUTIVE | CTO / IT DIRECTOR | DIGITAL TRANSFORMATION & SOFTWARE ENGINEERING

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EXECUTIVE PROFILE

Technology executive and software engineer with 13+ years of experience leading IT strategy, governance, enterprise operations, digital transformation, cloud and infrastructure modernization, cybersecurity, data architecture, and software engineering across Qatar, the UAE, and Syria. Leads cross-functional IT and engineering teams, manages QAR 2M+ technology budgets, and delivers secure, resilient digital platforms from strategy through production. Combines executive technology leadership and stakeholder alignment with hands-on depth in cloud, APIs, databases, CI/CD, enterprise systems, business continuity, and service reliability.

EXECUTIVE & TECHNICAL COMPETENCIES

IT Strategy & Governance • Digital Transformation • Enterprise IT Operations & Service Reliability • Cybersecurity & Risk Management • Cloud & Infrastructure • Data Management & Architecture • Business Continuity & Disaster Recovery • Enterprise Applications & Integration • Software Engineering • Payment & Transaction Systems • DevSecOps / CI/CD • IT Performance & SLA Management • Program & Project Management • Budget & Vendor Management • Agile / Scrum • Team Leadership

SELECTED LEADERSHIP IMPACT

QAR 2M+ Technology budgets managed | 99%+ Availability across critical infrastructure | ~20% Faster project delivery through Agile practices | ~40% Deployment-time reduction through automation & CI/CD | AWS + Azure Legacy and cloud modernization leadership

PROFESSIONAL EXPERIENCE

IT Director & Chief Technology Officer (CTO) | Waha Pro

Nov 2024 - Present • Doha, Qatar

- Lead IT strategy, technology governance, cybersecurity, infrastructure, digital systems, and software engineering across business operations and client-facing platforms.
- Translate business objectives into technology roadmaps, architecture decisions, delivery governance, investment priorities, and operational controls.
- Architect and oversee multi-tier platforms across commerce, services, and real estate, covering cloud infrastructure, data, APIs, security, observability, CI/CD, and business continuity.
- Direct platform selection, technical risk reviews, vendor coordination, engineering standards, modernization, data protection, and service reliability with hands-on oversight across modern web/mobile and cloud stacks.

IT Manager - Information Systems | Al-Amer Group

Apr 2021 - Oct 2024 • Doha, Qatar

- Led the technology function across multiple business units, managing developers, QA engineers, system administrators, and external vendors.
- Managed annual IT budgets exceeding QAR 2M, prioritizing infrastructure, software, cloud, security, and service-delivery investments.
- Introduced Agile delivery practices that reduced project delivery time by approximately 20% and improved cross-functional visibility.
- Directed migration of legacy workloads to AWS and Azure and oversaw infrastructure modernization, stakeholder alignment, security controls, and service continuity.

IT Manager | Averyx Group

Jan 2018 - Dec 2020 • Dubai, UAE

- Managed IT operations for a multi-entity business group and maintained 99%+ availability across critical infrastructure.
- Conducted regular network and data-security reviews and drove software and systems upgrades to reduce operational risk.
- Served as a hands-on manager for IT personnel, coordinating priorities with executive management and business stakeholders.
- Designed internal training programs and workshops to strengthen staff capability and reduce dependency on external support.

PROFESSIONAL EXPERIENCE - CONTINUED

Partner & Project Manager | Tech Organizer LLC

Sep 2013 - Dec 2017 • Damascus, Syria

- Led cross-functional technology and business-services project delivery using Scrum and Kanban.
- Delivered a CRM system upgrade that improved sales-team efficiency by approximately 30%.
- Conducted risk assessments and mitigation planning while coordinating clients, vendors, and internal teams to protect delivery timelines and outcomes.

Full Stack & Mobile Developer | Independent / Freelance (Concurrent Engagements)

Apr 2017 - Present • International

- Build production-grade web and mobile applications from concept through deployment using Flutter, React, Node.js, Firebase, SQL/NoSQL databases, and cloud services.
- Design REST APIs, authentication flows, data models, backend services, CI/CD pipelines, cloud hosting, monitoring, and operational tooling.
- Conduct code reviews, technical mentoring, and stakeholder workshops; translate business requirements into architecture, delivery plans, and measurable outcomes.
- Automated deployment workflows using Docker and Jenkins in prior projects, reducing deployment time by approximately 40%.

Technical Training & Mentoring: Delivered programming, IT, MIS, and business-technology training and mentored junior technical professionals across Qatar and the UAE.

SELECTED DIGITAL PRODUCTS

Suwayda Gifts | Product & Engineering Lead | suwaydagifts.com

- E-commerce and community platform for gifts and flowers; led product architecture, application engineering, cloud delivery, security hardening, and production operations.
- Designed payment and transaction workflows, authentication and authorization controls, customer/order data services, CI/CD, monitoring, auditability, and scalable deployment practices.

Personnaliser | Product Design & Engineering | personnaliser.qa

- Qatar-built luxury commerce experience for iOS and web, covering curated product discovery, customer accounts, checkout, order tracking, delivery workflows, and support.
- Led/implemented product engineering with an emphasis on polished UX, privacy-aware data handling, secure customer flows, and production delivery.

Additional portfolio: Aldobi, Abaya Studio, Waha Properties, Deal Dear Properties, Cita, Technical Organizer, and QBooST.

EDUCATION

Master of Business Administration (MBA) - In Progress

Syrian Virtual University | Strategic Management & IT Governance

Bachelor of Information Systems Engineering

Syrian Virtual University | Software Application Development | 2015 - 2020

SELECTED CERTIFICATIONS & PROFESSIONAL DEVELOPMENT

Project Management Professional (PMP) Training - Edraak • Microsoft Azure Advanced - Professional Training • AWS Developer & Security - Professional Training • Google IT Support - Professional Training • CompTIA A+ & Cybersecurity - Professional Training (M3aarf) • AI-Powered Shopping Ads Certification - Google Digital Academy (2024)

Additional professional development: 100+ completed courses and certificates across cloud, cybersecurity, software engineering, project management, IT operations, and digital transformation.

PROFESSIONAL AFFILIATIONS & LANGUAGES

Affiliations: Project Management Institute (PMI) Member; Syrian Engineers Association Member; Digital Transformation Network Member.

Languages: Arabic - Native; English - Professional working proficiency.